



HEAD OFFICE: PRETORIA

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Please quote this reference in your correspondence: 7/2 –004187/13

Enquiries: Adv. L Yousuf

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Mr AH Du Plessis

PER EMAIL: internafrica@gmail.com

Dear Mr Du Plessis

RE: YOUR REQUEST FOR REVIEW

The above subject matter refers.

Kindly be informed that we have considered your request to review the decision taken in respect of your complaint against the Department of Health.

In terms of the Public Protector's policy on review, the decision to undertake a review is not automatic. If one is dissatisfied or does not agree with a decision or the outcome of an investigation, the duty is on him/her to supply sufficient evidence to persuade the Public Protector that a review is justified. The purpose of a review is to confirm whether the process undertaken to handle your matter was fair and reasonable. It is not to conduct a separate or new investigation.

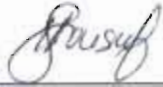
A review will only be considered on the basis of the following grounds:

1. If the complainant believes that a decision is wrong because it was made based on incomplete or inaccurate evidence or information that contained inaccurate facts, and he/she can show this using readily available information; and/ or
2. If there is new and relevant information that was not previously available and has a material effect on the decision made.

After considering all factors submitted in support of your request for a review, we have come to a conclusion that the reasons you have provided are not adequate to justify looking in to the matter again. We regret to inform you that that there is nothing further that our office can assist you with.

Therefore our file remains closed.

Kind Regards



MS. LESEDI SEKELE

SENIOR MANAGER: IACS

DATE: 26 SEPTEMBER 2014